



Wedding & Event Childcare – Terms and Conditions

1. Contract

1.1 These terms and conditions shall represent a legally binding contract between The Client and The Agency (Freckles Childcare)

1.2 The verbal or written instruction is given by The Client to The Agency Provider in order to deliver wedding or event childcare by the Wedding or Event Nannies as per the instructions of The Client.

2. Fees

2.1 An engagement takes place when The Client has accepted, either verbally or in writing, a quotation offered by The Agency.

2.2 The Agency will deliver the wedding or event childcare to The Client's specified timings, as on quotation. Any additional hours worked, outside of the agreed brief, will incur out of hours charges of double time per half hour which is payable immediately.

2.3 A 50% non-refundable deposit is payable to secure the booking with The Agency

2.4 The remaining balance is due in full no later than six weeks before the date of the wedding or event. The Agency reserves the right to charge The Client a 20% surcharge on all accounts not settled within this period.

2.5 Final confirmation of the number of children is required from The Client no later than six weeks before the event. Any increase in numbers will be charged for and immediate payment will be required. Any decrease in numbers will not be refunded.

2.6 The Agency is solely responsible for paying the wages of the Wedding or Event Nannies provided for the wedding or event.

2.7 Any payments received additional to the deposit before the allotted six weeks is at the discretion of the Client and does not give any additional rights to the Client.

2.8 If the Client books Wedding or Event Nannies less than 6 weeks prior to the wedding or event, the full balance is owed in order for the booking to be confirmed.

3. Cancellations

3.1 The Agency will not be held responsible where circumstances beyond its' control result in cancellation. These include fire, flood, illness, accident or any other event deemed by The Agency to be beyond its' control.

3.2 The Agency reserves the right to cancel the booking if full payment has not been received 6 weeks before the wedding or event.

3.3 If the Client cancels the booking a minimum of 2 weeks prior to the wedding or event, and payment has been received in full The Agency will be able to offer a 40% refund of the total fee.

3.4 If the Client cancels the booking within 2 weeks of the wedding or event, no refund will be offered as The Agency will need to pay the Wedding or Event Nannies.

4. General

4.1 The Agency has a minimum booking requirement of 4 hours per Wedding or Event Nanny

4.2 The Wedding or Event Nannies are required to keep within Ofsted ratio regulations and so reserve the right to refuse to care for additional children on the day, if this breaches the ratios.



4.3 The Agency endeavours to provide The Client with only the most suitable Wedding or Event Nannies. The Agency does not accept any liability for any kind of inconvenience, loss or damage however arising and whether caused directly or indirectly by one of the Wedding or Event Nannies.

4.4 No warranty is offered in respect of suitability, honesty, capability or character of any Wedding or Event Nannies introduced by The Agency and agreed by The Client.

4.5 It is the responsibility of The Client to inform The Agency in writing, at the time of booking if there are any special needs/requirements that the child/children may have/require so that The Agency can make the appropriate arrangements with the Wedding or Event Nannies involved. This is specifically important in the areas of health and or diet.

5 Confidentiality

5.1 All communication, whether written or oral or however communicated, shall remain confidential between The Agency, The Client and The Wedding or Event Nannies.

These Terms are governed by the law of England & Wales and are subject to the exclusive jurisdiction of the Courts of England & Wales.

We reserve the right to amend these terms and conditions without prior notice.